

1. Privacy policy

1. Considering the interest of Service Users, the Gdańsk Tourist Organization ("Service Supplier") takes care to protect the privacy of Users while respecting the legal regulations in force and rules expressed in this Regulation.

2. The Service Supplier applies technical and organizational means to protect the data of Users from the unauthorized access, processing, distribution or destruction.

3. The Service Supplier is the personal data administrator.

4. The Service Supplier processes the User's data solely for the purpose of the correct rendering of Services specified in this Regulation while using the necessary personal data for that purpose as specified in the gamification form provided to the User pursuant to the act of 18 July 2002 on provision of electronic services (Journal of Laws No. 144 item 1204 as amended).

5. Personal data of Users taking part in the gamification are processed for the entire period of the User's form maintenance in the application.

6. User's data are processed in compliance with the safety rules required under the act of 29 August 1997 on data protection (Journal of Laws No. 133 item 883 as amended).

7. As a part of the control over the data processing, the Administrator cooperates with other entities. The Administrator issues appropriate authorizations to other entities only if necessary for the correct maintenance of the Platform and for purposes specified in this document.

8. The Service Supplier every time specifies the data necessary for the rendering of Services. The Service Supplier can also process data other than personal data and not necessary for the correct provision of the service only subject to the prior consent of the User expressed after the notification by the Service Supplier of the data category, purpose and scope of their processing as well as of data recipients. This consent can be withdrawn at any time.

9. The Service Supplier has IP addresses of Users stored by the Service Supplier for the time needed to render the Service and also has the information about the commencement, termination and scope of use of the service rendered electronically.

10. The Service Supplier can also process the following data characterizing the way the User uses the service rendered electronically (performance data): a. designations identifying the User, issued on the basis of data mentioned in item 9; b. designations identifying the telecommunication network termination of the ICT system used by the User; c. the information about the commencement, termination and scope of each use of the service rendered electronically; d. the information about the User's use of services rendered electronically.

11. Personal data of Users will not be communicated to third parties.

12. The Service Supplier attaches great importance to the protection of Users' privacy and their personal data. The Service Supplier as the data administrator cares for the safety of the personal data provided by Users. Such data are particularly secured and protected from unauthorized access. The Service Supplier guarantees the execution of rights under the data protection act to the Users, in particular, the right to the access to own data, to demand data updates and the right of objection in cases defined in the provisions of that act.

13. The Service Supplier uses the information contained in system logs (e.g. Users' IP addresses) for technical purposes.

14. In the case of personal data processed to render the service as necessary, the User has the right of access to own personal data provided in the gamification form with the possibility of their update or modification.

15. In the case of personal data processed by the Service Supplier for purposes other than necessary to render the services, the User can apply to the Service Supplier for the cessation of the User's data processing. The Service Supplier shall comply with such a demand immediately.

2. User's consent

1. Pursuant to the act of August 29, 1997 on data security (Journal of Laws of 2002, No. 101, item 926 as amended) the User consents to the processing by the Gdańsk Tourist Organization with the registered office in ul. Długi Targ 28/29, 80-830 Gdańsk, NIP 5832887298, REGON: 192882979 of the personal data submitted in the gamification form.

3. Complaint procedure

1. The User has the right to lodge complaints with the Service Supplier regarding matters related to Services.

2. The Service Supplier examines complaints regarding the Services.

3. The User has the right to lodge complaints with the Service Supplier. A complaint about the Services correctly submitted to the Service Supplier should contain at least the following data: 1. Full name of the User; 2. object of the complaint; 3. circumstances justifying the complaint. Complaints not including the above-mentioned data will not be examined.

4. Complaints are to be submitted to the e-mail address: got@gdansk4u.pl with the topic: "Complaint".

5. The Service Supplier shall strive to analyse complaints as quickly as possible as of their receipt from the User. The Service Supplier shall immediately inform the User of its decision resulting from the examination of a complaint by e-mail to the e-mail address stated in the complaint or on the phone.

4. Final provisions

1. This Regulation comes into force as of 11.09.2015.

2. The Service Supplier has the right to unilaterally change the Regulation. Any modifications of this Regulation come into force after 7 days as of the publication of the changed Regulation on the website of the mobile application: www.i-leo.pl.

3. In all matters not regulated in this Regulation, provisions of the act on the provision of electronic services, data protection act, civil code and other Polish laws shall apply.